

Management statement concerning the Quality, Health & Safety and Environment system

Focus and scope of our activities

The management of Holland Special Pumps declares that a management system has been integrated in the company organisation. This management system complies at least with the current environmental laws and rules and with the requirements of ISO 9001 and VCA*standard. The scope of the management system is focused on: design, produce, maintain, repair, rent and sell deliver pump systems.

Assess risks: By describing the organization and providing insight to the business process we have judges if sufficient control measurements and means (schooling/material/infrastructure) are available. Where this was insufficient the system has been improved. During regular reviews, we assess if the system is adequate and when needed adjustments are made and implemented. To keep track an action list is being maintained.

Holland Special Pumps' activities include fabrication of pumps and pump installations, either for customers or for renting purposes as well as trading with pump installations and/or parts for these. Holland Special Pumps strives to be known as a reliable partner who is supplying high quality products.

Customer Wishes

Within our company the wishes of customers in in the center of our attention since the customer is the source of the business continuity. Analysis of interactions with our customers have led to the definition of these wishes.

We then translated these wishes into a package of products and services which we are delivering. In the quality manual we describe how our organization is continuing to meet the standards.

Yearly we are actualising the wishes of our customers in a meeting preceding the assessment of the management system.

Management System Manual

This manual contains the description of our processes based upon the ISO 9001 and VSA*standard.

Management is committed to the correct compliance with the system and makes sure it meets the applicable laws and rules. The quality manager is responsible for managing the system. He makes sure that the employees fully understand the goals of the (quality) management system and that they are able to perform the needed tasks.

All employees are instructed to comply with the quality and security system. Management will, according to a fixed schedule, assess the implementation and operation (like procedures and regulations) of the system.

Security, Health and Environment

Security, Health and Environment have an important role within our business. In the operational level it means that personal injuries and damage to the environment and equipment have to be prevented at any time. This applies to our own employees, temporary workers and visitors. When making strategic decisions improving working conditions and environmental protection shall be kept in account.

Environment

The environment has a prominent role in the operation of our business. On operational level this means that environmental awareness is essential in the production process. This applies to our own employees as well as to temporary workers and third parties. While taking strategic decisions the continuous improvement of environmental conditions is an important condition.

Making available the necessary means

During describing the organization and providing insight to the business we have judged if the necessary means (education, material, infrastructure) for environmental protection are available. During the periodical review changes and improvements will be introduced.

Corrective, preventive and improving measures

Every employee has the right and duty to propose improvements concerning environmental issues within the organization. The goal should be the continuous improvement of processes and better anticipating on customers wishes.

Goals

Yearly during the evaluation of the management system year goals will be established and evaluated. Goals will be set for different fields and the method to measure will be included. These yearly goals are an important part of this management statement.

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